

WARRANTY TERMS OF THE CORE BY GOING GREEN

DURATION OF THE WARRANTY:

This warranty covers for a period of four (4) years, from the date of the first registration and with a mileage limit of 50,000 km (whichever occurs first), of any defect in material or workmanship on all components of the bike The Core by Going Green, and two (2) years on the battery, from the moment it is delivered, under the conditions set out below.

A) VEHICLE WARRANTY

WARRANTY CONDITIONS:

1. To have acquired the vehicle directly from Going Green or an authorized dealer.
2. To keep the sales invoice.
3. Use Going Green's authorized dealer network for periodic maintenance, repair, installation of accessories, or any repair of sheet metal and paint.
4. Use original spare parts distributed by Going Green and marketed by your network of authorized dealers.
5. Do not alter or modify the identification numbers or mileage account of the vehicle.
6. Do not alter the original design of the vehicle.
7. Giving normal and proper use to the vehicle for which it was designed.

BASIC VEHICLE WARRANTY CONDITIONS:

This warranty is exclusively granted by Going Green.

This warranty covers any repairs to the vehicle which is necessary to correct defects in materials or assembly that may occur under normal conditions of use and operation, provided that the requirements specified in the manuals and those in Vehicle Use and Maintenance are met.

The warranty will remain in force as of the time of delivery of the new vehicle to the owner and his registration with Going Green, for the time or until the vehicle has traveled the agreed miles, whichever comes first.

The parts or spare parts involved will be repaired or replaced by new ones, in the sole judgment of Going Green. These repairs and the parts involved will be guaranteed for a time equal to the remaining time of the warranty, not being extended this for the repair and / or replacement of parts.

Repairing the vehicle in workshops not authorized by Going Green implies the total loss of warranty.

Warranty work will be performed only after authorization is granted by Going Green.

RESPONSIBILITIES OF THE DEALER:

The Going Green dealer must ensure that the information required to activate the warranty of your vehicle has been registered.

The correct maintenance of the vehicle is indispensable to preserve the safety and reliability with which it was originally manufactured. Therefore, it must carry out periodic inspections with supply of spare parts, if necessary, provided by Going Green.

The costs associated with periodic maintenance inspections are the sole responsibility of the owner.

The owner is also responsible for regularly checking aspects such as tyre pressure, brake fluid levels and safety features and to use your vehicle in accordance with the instructions described in the owner's manual.

In addition, you must keep a copy of all work done, which must be signed and stamped by the authorized Going Green dealer. Said registration will be indispensable to carry out any repair covered by the guarantee and thus maintain the validity and coverage of it. Failure to do so may lead to loss of warranty.

THE FOLLOWING CASES ARE EXCLUDED FROM THIS WARRANTY:

- Vehicles which sale have not been registered in Going Green, without photocopy of the permission of circulation or without document of identification of the owner.
- Vehicles that have not performed the periodic reviews (as indicated in the manual).
- Vehicles that have used accessories or spare parts not approved by Going Green.
- Vehicles that have used other batteries, electrical components or electronic components not approved by Going Green.
- Vehicles and parts with any manipulation (modified, repaired or dismantled) without the express authorization of Going Green, as well as vehicles with repairs carried out in workshops not authorized by Going Green.
- Vehicles with altered identification number, VIN, or mileage.
- Vehicles or parts subject to misuse: speeding, overload, use in competition, or that have not been used according to the instructions indicated in the "User Manual".
- The pieces that with normal use, present aging according to the conditions of use (paint, chrome, rubber, plastics and adhesives, footrest, etc.).

THIS WARRANTY DOES NOT COVER:

- Normal maintenance services.
- Frequent replacement parts: handles, brake pads, discs, light bulbs, fuses, seals and overalls, tires and chambers, footrests, gaskets, adhesives, shock absorbers and all those pieces of plastic or rubber.
- Normal vibrations and vibrations that do not interfere with the operation or driving of the vehicle.
- The cleaning products and materials needed to carry out checks and adjustments.
- The non-original Going Green parts as well as the damages caused by the use of spare parts or non original parts.

- Damages caused by the improper use of the vehicle, such as driving with overload, race racing, flooded roads, among others.
- Main body misalignment derived from normal use on urban roads.
- The normal deterioration of the paint, upholstery, noises produced by wear, dilation and contraction of materials by normal use of the vehicle.
- Any component of the vehicle affected by blows by external agents, crashes, accidents, abuse, negligence or any other cause attributable to the owner and beyond the reach of Going Green.
- Components affected by not performing in time and form any of the periodic maintenance services.
- Alterations made by workshops not authorized by Going Green for the purpose of diagnosing, changing, adding or removing parts or parts of the vehicle.
- Damage caused by towing the vehicle.
- Damage caused by third parties or natural causes, such as earthquakes, windstorms, acid rain, hail, lightning, flooding, vandalism, intentional damage or other natural phenomena.
- Damages caused by precipitation of particles (chemical, tree resins, bird droppings, etc.) brackish atmosphere, fumigation, extreme temperatures or any other extreme environmental cause.
- Damage caused by lubricants, hydraulic fluids, etc. not specified or authorized by Going Green.
- Treatments that result in physical changes or superficial damage or system appearance.
- Going Green disclaims any direct or indirect liability for natural disasters, damage to vehicles, personal injury of the owner, third parties, or passengers that occur as a result of an accident caused by the vehicle sold or by his driving, whether or not the driver is responsible

B) BATTERY WARRANTY

WARRANTY CONDITIONS:

1. To have purchased the battery along with the new vehicle or directly to Going Green.
2. To keep the sales invoice.
3. The battery can only be manipulated by Going Green, which will perform maintenance and repairs necessary for its operation.
4. Do not alter or modify the identification numbers.
5. Giving normal and proper use for which it has been designed.

BASIC BATTERY WARRANTY CONDITIONS:

This warranty is exclusively granted by Going Green.

This warranty covers any repairs to the battery which is necessary to correct defects in materials or workmanship that may occur under normal conditions of use and operation, provided that the requirements specified in the manual have been met.

The warranty will remain in force as of the time of delivery by Going Green.

Repairing or manipulating the battery in an external workshop at Going Green implies the total loss of the warranty.

A loss of battery capacity equal to or less than 20% of its initial capacity during the warranty period is considered normal and not a defect.

In the event that a battery needs to be repaired during its warranty period, the maximum time used for this will be 20 working days. If the repair cannot be carried out in that time period Going Green will bring another one of similar characteristics.

THE FOLLOWING CASES ARE EXCLUDED FROM THIS WARRANTY

-Batteries that have been used for a purpose other than to supply current to the bike The Core by Going Green.

-Batteries that have been opened, repaired or manipulated by outside personnel or unauthorized by Going Green.

-Batteries that have been recharged with a charger other than that authorized by Going Green.

-Batteries that have been submerged in water, or any other liquid, or have been exposed to splashes of water or any other liquid.

-Batteries damaged or struck as a result of their transport

-Batteries with their outer box broken, beaten or heavily eroded.

-Batteries that have been stored for more than a month without having been reloaded at least once.

-Batteries that once completely discharged have not been fully recharged within 48 hours of discharge.

THIS WARRANTY DOES NOT COVER:

- Frequent replacement parts: handles and pieces of plastic or rubber.

- Damage caused as a result of a change in the polarity of the current supplied by the charger due to poor condition or malfunction of the charger.

- Damage caused as a result of an overvoltage in the electricity supply network.

- Damage caused by third parties or natural causes, such as earthquakes, windstorms, acid rain, hail, lightning, flooding, vandalism, intentional damage or other natural phenomena.

- Damages caused by precipitation of particles (chemical, tree resins, bird droppings, etc.) brackish atmosphere, fumigation, extreme temperatures or any other extreme environmental cause.

- Damage caused by lubricants, hydraulic fluids, etc. not specified or authorized by Going Green.
- Treatments that result in physical changes or superficial damage or system appearance.
- Going Green disclaims any direct or indirect liability for natural disasters, damages to vehicles or premises, personal injury of the owner, third parties, or passengers that occur as a result of an accident caused by the malfunction of the battery, as well as the costs caused by their loss of capacity or failure.